

Ready to guide your team on their learning journey? Your support resources are on their way. How will you be supported?

The conversation guide:

Informal conversations are a great way of connecting with your team while creating a supportive learning environment. This conversation guide will provide you with tips on how to start these conversations and what questions to ask your team members about their learning for each topic.

The conversation guide and observation checklist will cover the learning your team completed as part of MTN CVM PHASE 3:

- Made For Home
- Made For Business
- SUL/AHUL
- EaziRecharge
- Contract Advisor

How will you access this resource? You will be registered for this survey on My eLive.

Remember

We're here to support you every step of the way. If you have any questions, please email: EPICextras@mtn.com